



Attachment A

New York City Department of Health and Mental Hygiene *Primary Care Information Project (PCIP):* **Electronic Health Record Expansion Initiative**

As part of a \$60 million mayoral initiative to improve the quality and efficiency of health care in NYC, the Primary Care Information Project supports the adoption and use of prevention-oriented Electronic Health Record (EHR) systems to improve the quality of health care in New York City.

Program Eligibility:

- Practices must be located in New York City
- Primary Care providers must see more than 10% Medicaid and uninsured patients (including Medicaid HMOs and state health plans), **or** must bill more than \$20,000 in Medicare annually
- Specialists must see more than 30% Medicaid and uninsured patients (including Medicaid HMOs and state health plans), **or** must bill more than \$20,000 in Medicare annually

Program Benefits:

- A software license for the New York City build of the award-winning eClinicalWorks EHR system (including practice management system, eRx, prevention-oriented decision support tools, and patient portal) for each provider. This package, including the support and training detailed below, is valued at approximately \$20,000 per provider.
- 2 years of system maintenance (valued at approximately \$3,000 per provider)
- 2 years of 24-hour telephone and online support
- On-site training and technical assistance during system implementation
- Interfaces to common laboratory services and public health forms and registries
- Data migration of patient demographic and billing information
- Access to a host of PCIP services, including free trainings and consulting visits on quality improvement
- Dedicated support and answers to any questions from a NYC office established specifically for this purpose

Program Requirements:

Time Frame

- Practices that are ready to implement will proceed on a first come, first served basis.

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- Practices that miss deadlines will lose their priority status. The EHR system should be fully implemented 14 weeks after practices purchase and install the appropriate computer hardware and network infrastructure.

Financing

- \$4,000 per-provider contribution to a fund that pays consultants who help practices achieve meaningful use of the EHR system.
- Non-cash investment of at least \$8,000 per provider (This investment may include the dollar value of the time clinicians and front staff spend learning to use the software, allowances for lowered productivity during implementation, the cost of the necessary computer equipment, and the cost of IT consulting services). Practices will be required to submit a simple report documenting these contributions.
- Ongoing support of system software (approximately \$1,500 annually) after the first two years of system usage

IT Consultant • Prior to joining the program, each practice must hire an IT consultant with the following skill set: system installation and management, network installation and management (LAN and wireless), network and system security, backup solution implementation, technical support and troubleshooting. A list of vendors recommended by eClinicalWorks will be provided to each practice.

Reporting • Automated, confidential quality reporting around the 10 priority areas identified in the DOHMH "Take Care New York" policy initiative. The 10 guiding principles encourage New Yorkers to:

1. Have a Regular Doctor or Other Health Care Provider
2. Be Tobacco Free
3. Keep Your Heart Healthy
4. Know Your HIV Status
5. Get Help for Depression
6. Live Free of Dependence on Alcohol and Drugs
7. Get Checked for Cancer
8. Get the Immunizations You Need and Healthy
9. Make Your Home Safe
10. Have a Healthy Baby

Additional collaboration with the DOHMH on future projects aimed at creating a culture of safety and quality improvement. • Projects may include working with quality improvement consultants who will help practices implement public health functionality.

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FAX FORM

PLEASE PRINT LEGIBLY

Name _____ Degree _____
Address _____
City _____ State _____ Zip _____
Date _____ Telephone _____
E-mail
address _____

1. What are the specialties of the providers in your practice? What kind of care do you provide?
2. Define your primary practice size and type:
 Private Practice, solo
 Group Practice with _____ Providers
 Community Health Center
 Hospital Ambulatory Care Department
3. Percentage of patients covered by Medicaid (including Medicaid Managed Care, Child Health Plus, Family Health Plus, etc): _____%
4. Do you bill over \$20,000 annually to Medicare? Yes No
5. Percentage of your patients who are uninsured: _____%
6. Who told you about PCIP? _____

Fax this page to (212) 788-5656, attn: Julian Brunner

Or:

Email the information to pcip@health.nyc.gov